



WE ARE HIRING VACANCY

Vacancy: BMG FS Mechanical Drives - 0470- 0104, KwaZulu Natal - South Africa
Field Service Technician - V3671

Closing Date: 31 August 2023



JOB DESCRIPTION

To provide Customers with a superior and reliable technical service offering. Support BMG Branch's and in so enhances value to the BMG brand with the aim of differentiating BMG from market competitors. Find remedy to technical challenges and in so partner BMG Branches in the promotion, sale, and repairs of BMG products.

Roles & Responsibilities:

- Conduct on-site equipment installation, removal, adjustment, assembly, repair, modifying, measuring, data gathering, oil sampling and associated tasks on customer's equipment as required.
- Promote BMG Field Services capability to prospective customers.
- Promote BMG service and repairs of gearboxes.
- Timorous liaison with Field Services Manager / Supervisor in respect of new customers.
- Feedback on any proposed job scope and viability
- Estimate of extent of work to complete proposed task.
- Report on required services such as crange, rigging, electrician etc.
- Scope of work amendments
- Receipt of quotation from FS Supervisor for proposed scope of work and submission for approval to customer.
- Communicate order outcome to stakeholders.
- Logging of hours per job and sign off by customer of completion of scope.
- Feedback to Management of reasons for any unsuccessful quotations or success stories.
- Inspection of problematic installations and equipment under suspicion of warranty or malfunction.
- Identification and reporting on nature of failure or its root cause and propose a remedy.
- Report writing after completion of site work and emailing this to the customer.
- Take on added duties such as data gathering, and analysis using SPM Condition Monitoring techniques and promote sales of condition monitoring equipment through demonstration thereof to a customer.

Minimum Requirements

- Grade 12 or equivalent secondary education
- Valid Trade papers
- Recognised Mechanical Engineering apprenticeship of minimum 2 year's duration covering fitting, machining and on the job maintenance of equipment in a production environment.
- A minimum 1year experience after qualifying in a relevant mechanical trade.
- Extensive bearing installation experience and industrial gearbox repair experience.
- Must be able to get a valid medical clearance to work on mines, surface and underground.
- Must be able to pass the induction and access requirements of all major customers in the primary area of assignment.
- Must be willing to attend formal & informal training courses. To acquire relevant product knowledge in support of the BMG range of products.
- Be able to travel, spend time away from home, work unplanned overtime and inconvenient hours local and abroad.
- Computer literacy. Windows e-mail correspondence, excel, word etc.
- Valid Driver's licence 08 and must be in possession of a valid passport.

Should you have the necessary skill set, attach a brief CV to: vacancyapplications@bmgworld.net - REF: "Field Service Technician - V3671" must be quoted in subject of the e-mail.

All internal applicants are required to complete an IVAF form signed off by line manager prior to submitting application.

Closing date for applications - 31 August 2023.

If you have not received notification regarding your application within 2 weeks, please accept that your application was unsuccessful.



#BePART

 @bmgworld

 @BMGWorld

Quality Components

Technical Expertise

Superior Service

PART OF **EVERY** PROCESS